

[<Back](#) [Print](#)

Toll Free: 800.800.8240  
E-mail: [sales@videolabs.net](mailto:sales@videolabs.net)

Visit us on the web at  
[www.videolabs.net](http://www.videolabs.net)

**The Media Marketing Source**

Duplication, Replication, Creative Services, Custom Packaging, Warehousing, Fulfillment and more!



**All your video needs under one roof:**

- [duplication](#)
- [replication](#)
- [multimedia services](#)
- [standards conversion](#)
- [custom packaging](#)
- [warehousing](#)
- [menu design](#)
- [HD services](#)
- [iPod content](#)
- [more!](#)

[Get a quote!](#)

Welcome! We're happy to provide the first edition of our e-newsletter. We plan to provide you with a useful guide to media services that will benefit your company or organization. Please feel free to provide any feedback on this e-newsletter to: [sales@videolabs.net](mailto:sales@videolabs.net)

### **Rush job? No problem for Video Labs. Yeah, we can do that!**

*We all know how it sounds – the client's voice on the other end of the phone is slightly elevated, with a hint of breathlessness. Short, choppy sentences that rise up at the end. . . it's the sound of a Rush Job. "Can you do it? It seems impossible . . . hold on a sec. . . I might need to call you back. . . What? Wait, wait, hold on a minute (Background conversation) . . . are you still there? Yeah, we need this to ship tonight. Can you still do it? Really? You can? It has to arrive in Seattle tomorrow morning. Really? You can?"*

Sound familiar? You find yourself in a "situation," – you need twenty BetaSP copies for delivery to local TV stations and you don't have your completed Digibeta master yet. In fact, you haven't even seen it yet because you don't have that type of deck available.

How about this impossible "situation"? A political campaign is in full force. The campaign manager promises the candidate that 50,000 DVDs will be in the hands of constituents within five days. The project then has to be delivered to another part of the country for packaging and mailing. Actual job, actual request and Video Labs actually did it . . . successfully.

"Situations" like this are "situation normal" here at Video Labs. Rest easy! Our resourceful staff knows how to get the job done -

- Enormous capacity for printing, copying, packaging and distribution of videotape, CD's and DVD's allows you to handle any request.
- Telestream capability, our own ftp site for easy uploading of graphic files, and a QC protocol to quickly check your master prior to duplication.
- One and two-hour delivery for pick up & drop off in the DC area. Evening and out of town courier services are also available in addition to Fedex, UPS and DHL.
- Project managers & account managers are assigned to

handle all details for on-time delivery.

Our production team meets each morning to go over the day's challenges. Impromptu communication throughout the day keeps our staff fully informed of details. Because of this, we are able to offer you Same Day and Next Day turns on most of our media services.

### Handy Tips for Rush Jobs

- Give us a 'heads up' as soon as possible if a stormy situation is brewing.
- Provide your graphic files ahead of time so we can start printing your material in advance.
- Give us back up phone numbers for all contacts involved in your projects, especially for late night deliveries to conferences at hotels and secure government buildings.

### [Forward email](#)

#### **SafeUnsubscribe**®

This email was sent to chris@boey.com by [videolabsmd@gmail.com](mailto:videolabsmd@gmail.com).

[Update Profile/Email Address](#) | Instant removal with [SafeUnsubscribe](#)™ | [Privacy Policy](#).

Video Labs | 15237 Display Court | Rockville | MD | 20850